



Quality policy

NOVARESSORT strives to:

- Involve management in the process of improving the quality management system.
- Ensure the efficiency of the system.

Throughout the site measures are taken to:

- Raise awareness and train company staff on quality, environmental, safety issues...
- Meet customer requirements
- Encourage our suppliers to provide compliant products
- Communicate both internally and externally on quality
- Check and apply regulatory requirements

I am committed to any action the quality department may undertake, to improve NOVARESSORT's Quality System.

St-Etienne, 26th October 2008

Pp Irène Basson
Chief Executive Officer

A handwritten signature in black ink, appearing to be "Irène Basson", written over a faint, stylized graphic element.